



CITRIX Workspace App for MAC

Though the current vulnerability found in the CITRIX Workspace Application does not appear to apply to MAC versions, it is the responsibility of every Remote Access user to ensure all software is up to date with the most current versions. For MAC users, CITRIX Workspace must be updated to 2007.

NGA recommends MAC users back up their Keychain before updating any software.

How to figure out Citrix version – while inactive (not logged into SBU remotely)

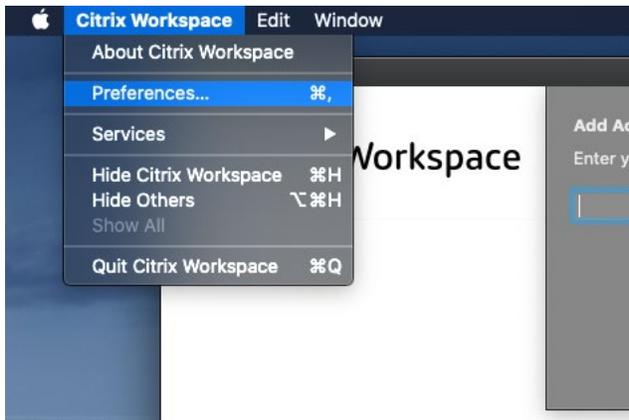
1. Click Launchpad Icon located on the Dock at the bottom of screen



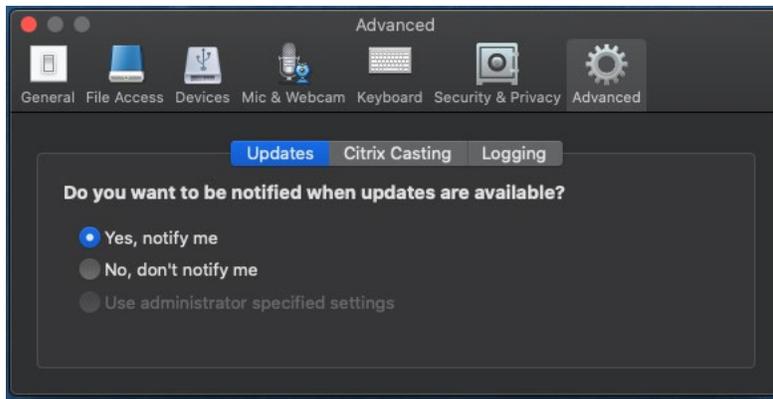
2. Type **Citrix** into the search bar at the top of screen, then click on Citrix Workspace



3. When the Citrix Workspace screen displays, select **Citrix Workspace** menu in the menu bar at the top of the screen and select **Preferences**.



4. Click **Advanced** on the **Preferences** window and ensure on the **Updates** selection has the **Yes, notify me** radial option selected for the **Do you want to be notified when updates are available?** window option.



5. If out of date, soon after selecting this option a prompt will appear requesting Citrix Workspace software to be updated to the latest version, follow prompts to install software updates to the latest version.
6. After installation **verify the current version of the application**
7. Select **Citrix Workspace** menu in the menu bar at the top of the screen and select **About Citrix Workspace**

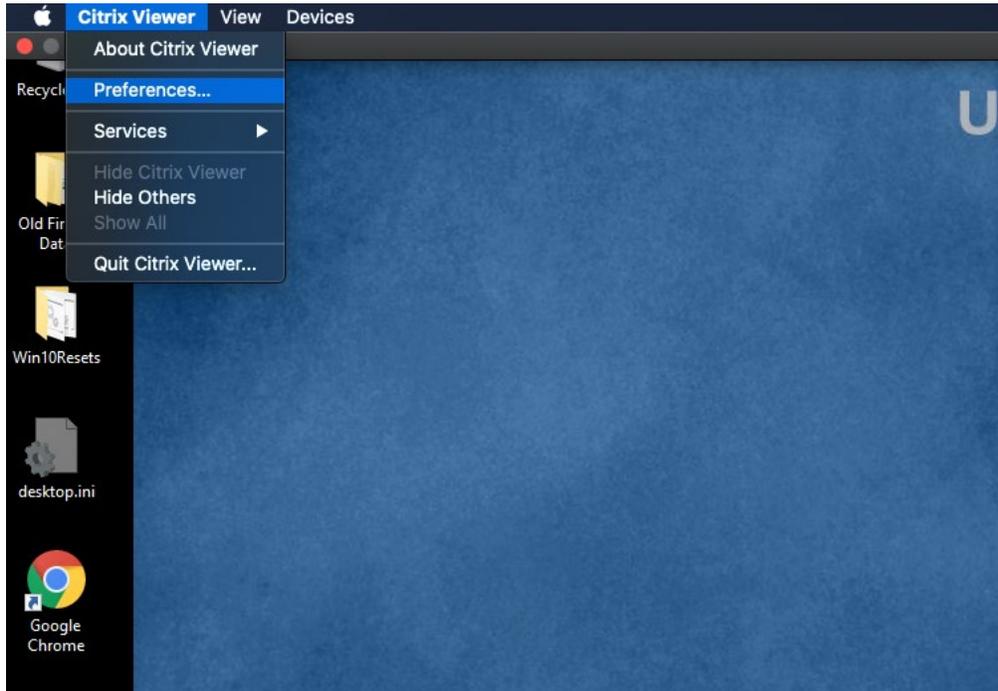


8. The **About Citrix Workspace** window will identify the version of Citrix Workspace installed. For a MAC, the 2007 year is the latest version available as of August 2020.

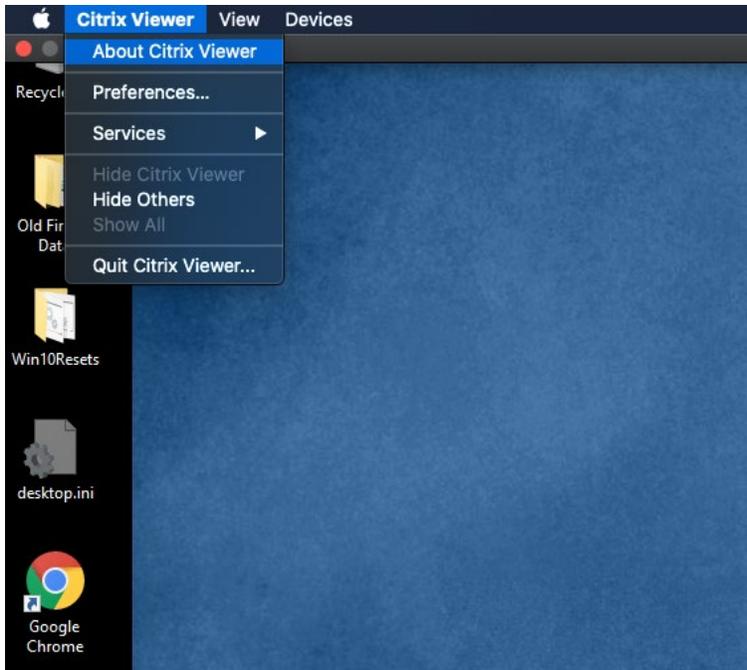


How to figure out Citrix version - while it is active (while logged into SBU)

1. On the screen that displays the active Citrix SBU VDI session, select **Citrix Viewer** menu in the menu bar at the top of the screen and select **Preferences**. (NOTE: The **Citrix Viewer** window is an independent session of **Citrix Workspace**.)



2. Click **Advanced** on the **Preferences** window and ensure on the **Updates** selection has the **Yes, notify me** radial option selected for the **Do you want to be notified when updates are available?** window option.
3. If out of date, soon after selecting this option a prompt will appear requesting Citrix Workspace software to be updated to the latest version, follow prompts to install software updates to the latest version.
4. After installation **verify the current version of the application**
5. Select **Citrix Viewer** menu in the menu bar at the top of the screen and select **About Citrix Viewer**



6. The **About Citrix Viewer** window will identify the version of Citrix Workspace installed. For a MAC, the **2007** year is the latest version available as of August 2020. (NOTE: The **Citrix Viewer** window is an independent session of **Citrix Workspace**.)

