



NGA NATIONAL GEOSPATIAL-INTELLIGENCE AGENCY

Susan Shuback

Associate Chief Information Officer, CIO-T

Susan Shuback is the Associate Chief Information Officer (CIO), in CIO-T. In the position she is responsible for overseeing Information Technology (IT) policies and processes to ensure they are consistent with the Clinger-Cohen Act and other Chief Information Officer (CIO) legislation. Her portfolio includes policy and processes in Cyber Security, critical infrastructure protection, data access and management, information assurance, and IT investment management and control. In this position she engages with senior experts and leadership in the Intelligence Community (IC), and Department of Defense (DoD) to understand the direction the communities are taking, how this may impact NGA.



Before (re)joining NGA, Susan was the Deputy CIO for Customer Relationships and Performance Management at the Department of Housing and Urban Development (HUD) from June 2013-March 2018. In that position she led the management of IT investments, projects, IT risk and performance as well as the department's compliance to legislative and administration guidance for IT. This included the submission for the federal IT dashboard, and programs to comply with and promote open government and open data. Under her leadership, HUD strengthened the management of IT resources, projects and improved the transparency of IT resources and performance to HUD leadership. Under her leadership, HUD launch a portfolio and project management tool which transformed decision making and significantly improved project success in HUD.

Susan also served as the Associate Chief Financial Officer (CFO), Budget for HUD, justifying and defending HUD's over \$40B budget from August 2011-June 2013. As the Associate CFO, Budget she eliminated significant deficiencies in the way HUD's payroll was calculated, allowing HUD to avoid anti-deficiency violations, while still executing 99% of its operating budget. Susan spent five years in the Department of Homeland Security, as the Executive Director for Budget for U.S. Customs and Border Protection (August 2008-August 2011), Acting, CFO for the Federal Emergency Management Agency (FEMA) (April 2007-August 2008), and at the Headquarters, DHS (September 2006-April 2007). In these positions she support major policy and operational transformations while improving the justification and executive of the multi-billion dollar budgets.

The first sixteen years of Susan's career was as a budget professional in the intelligence community. She spent four years at the Office of Naval Intelligence, and she worked for

more than eight years in several positions at the Defense Intelligence Agency, before joining NGA from September 2002- March 2006, as the Deputy for Program and Budget in what is now the Chief Financial Executive office.

Susan has a Bachelor's of Science from The Catholic University in Political Science, with a minor in Economics and a Master's in Public Administration from Troy State University. She lives in Bethesda, Maryland with her three sons.