



Scott M. Deyo **NGA Ombudsman**



Mr. Scott M. Deyo assumed his duties as Ombudsman for the National Geospatial-Intelligence Agency on April 25, 2011. Mr. Deyo is an independent, neutral conflict resolution practitioner that provides an informal and confidential forum to hear and help address workplace concerns. Employees, and external consumers of NGA products, programs, and services, may address the full scope of organizational issues related to the mission, policies, practices, morale, and systemic issues confronting NGA.

Prior to joining the NGA community, Mr. Deyo served as Ombudsman for the Department of Defense Office of Inspector General (DoD IG) (from 2009 – 2011). Prior to his assignment at the DoD IG, he served the Office of the Secretary of Defense (OSD) and a number of Defense agencies – first as the Alternative Dispute Resolution (ADR) Advisor (from 2001–2007) and later as the Deputy, then Director of Equal Opportunity and Diversity (from 2007–2009). In these roles, he was the principal advisor to the Director, Administration and Management and the DoD Fourth Estate liaison for civilian and military equal opportunity complaint processing, diversity management, ADR, affirmative employment, special emphasis, and partnership-in-education programs. Mr. Deyo received the OSD Medal for Exceptional Civilian Service for his leadership, sustained excellence and effectiveness overseeing these programs.

Mr. Deyo earned a bachelor of science in Psychology with honors from James Madison University and a master of science from the Institute for Conflict Analysis and Resolution at George Mason University. He is an expert mediator, facilitator, trainer and consultant regarding conflict resolution within complex organizational systems. Mr. Deyo was the first Federal employee to earn the credential Certified Organizational Ombudsman Practitioner® by the International Ombudsman Association (IOA).

In March 2014, Mr. Deyo was elected to serve a two year term as Chair, Coalition of Federal Ombudsman, which is the principal interagency forum that provides collaboration, advice, and guidance to Ombuds serving United States government agencies. He also serves as Chair of the IOA Professional Practices Committee, which investigates complaints of professional misconduct and alleged ethics violations of certified ombuds; is a member of the Interagency ADR Working Group; DoD ADR Coordinating Committee; and co-founder of the Intelligence Community Ombuds Forum.